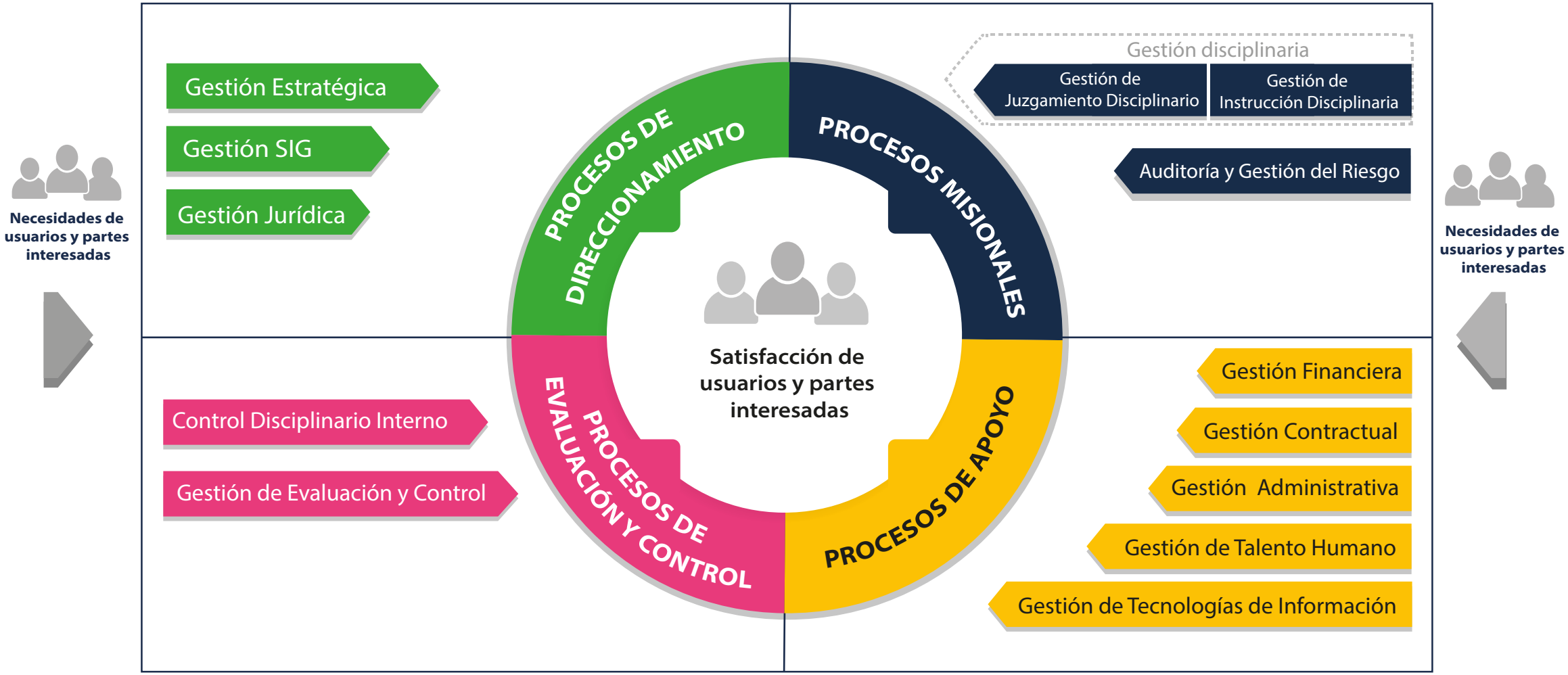
# MAPA DE PROCESOS

## Agencia ITRC